

## QUESTIONS AND ANSWERS ABOUT TICKET TO WORK

- ◆ What is the Ticket to Work Program?

The Ticket to Work Program is something new in Social Security Administration. The program will offer SSA disability beneficiaries greater choice in obtaining the services they need to help them go to work.

- ◆ Why will I receive a Ticket?

Most Social Security and Supplemental Security Income (SSI) disability beneficiaries will receive a "ticket" they may use to obtain vocational rehabilitation, employment or other support services from an approved provider of their choice.

- ◆ Do I have to use the Ticket?

No. The Ticket to Work Program is voluntary.

- ◆ How will choosing whether or not to work affect my benefits?

New and improved work incentives are available to assist you. For more information about Social Security's work incentives you should:

- Call Benefits Plus at 1-888-813-8497 (1-888-813-8652 TTY).
- call SSA's toll-free number at 1-800-772-1213;
- contact your local Social Security office; or
- visit their special "**Worksite**" at [www.ssa.gov/work](http://www.ssa.gov/work)

- ◆ If I choose to use my Ticket, whom should I contact?

You should take your Ticket to the Kentucky Department of Vocational Rehabilitation or an Employment Network. The Employment Networks will be private organizations or public agencies, which have agreed to work with Social Security to provide services under this program. You may contact **MAXIMUS, Inc.** at 1-866-968-7842 (1-866-833-2967 TTY) for information about Employment Networks that serve the area where you live. If you use the Internet, you can find this information on SSA's special "Worksite," [www.ssa.gov/work](http://www.ssa.gov/work), and on MAXIMUS, Inc.'s web site, [www.yourtickettowork.com](http://www.yourtickettowork.com). Also, some Employment Networks may contact you to offer their services.

- ◆ What if I lose my ticket or do not receive my Ticket?

Contact Maximus at 1-866-968-7842 (1-866-833-2967 TTY).